



भारत सरकार
Government of India
भारी उद्योग एवं लोक उद्यम मंत्रालय
MINISTRY OF HEAVY INDUSTRIES AND PUBLIC ENTERPRISES
भारी उद्योग विभाग
DEPARTMENT OF HEAVY INDUSTRY

उद्योग भवन, नई दिल्ली-110011

Udyog Bhawan, New Delhi-110011

No. D-25018/1/2010-GA

Date : 24.08.2017

To

M/s. Gurusons Communications (P) Ltd.
109, Southex Plaza-I,
NDSE-II
New Delhi 110049.

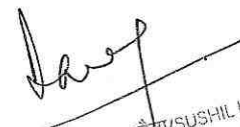
Subject : Annual Maintenance Contract for Siemens Business Communication Systems EPABX Systems (Exchange) installed in Udyog Bhawan, New Delhi – reg.

Sir,

I am directed to refer to your Ref: No. GCPL/2017-18/0617/RCK dated 17.06.2017 on the above subject and to say that it has been decided to award the Comprehensive Annual Maintenance Contract of the Siemens EPABX System (Exchange) [Siemens Hipath 3750 08*08*144] to your firm for a period of one year from 23.08.2017 to 22.08.2018 for an amount of Rs 53970/- [Rupees Fifty Three Thousand Nine Hundred and Seventy only] Plus applicable taxes.

2. The approval is subject to the following **Terms & Conditions:**

- i) The firm shall ensure early rectification of problems, if any on the same day during AMC/warranty period.
- ii) The representative shall have to visit GA Section (Room No. 15) to carry out the rectification on **immediate basis**. In case, the firm fails to carry out the assigned job within the stipulated period, a penalty of Rs. 500/- per day shall be levied, which shall be deducted from the payment or from Performance Security. Three successive failures will result in termination of the contract and forfeiture of Performance Security.
- iii) Any request for increase in quoted and or accepted rates will not be entertained for any reason during the currency of the contract.
- iv) **Performance Security:** You are required to deposit an amount of Rs. 10000/- (Rupees Ten Thousand only) as "Security Deposit", which may be furnished in the form of Fixed Deposit Receipt in favour of DDO, Department of Heavy Industry from a Commercial Bank or Bank Guarantee from a Commercial bank. The Performance Security should be valid for a period of sixty days beyond the date of completion of all contractual obligations of the contractor.


सुशील कुमार सक्सेना/SUSHIL KUMAR SAXENA
अवर सचिव/Under Secretary
भारी उद्योग एवं लोक उद्यम मंत्रालय
Ministry of Heavy Industries & Public Enterprises
भारी उद्योग विभाग/Department of Heavy Industry
उद्योग भवन, नई दिल्ली-110011
Udyog Bhawan, New Delhi-110011


24.8.17

- v) The contractor's personnel shall not divulge/disclose to any person, any details of office, operational process, technical know-how, security arrangements, administrative / organizational matters.
- vi) The persons deputed shall not be below the age of 18 years and shall not interfere with the duties of the employees of the Department.
- vii) The Contractor shall ensure proper conduct of his personnel in office premises, and enforce prohibition of consumption of alcoholic drinks, smoking, loitering without work.
- viii) The contractor will be responsible for the verification of the conduct/integrity of his deployed staff.
- ix) TDS and other applicable taxes as per prevailing rates will be deducted before making the payment.
- x) No advance payments shall be made. Payments will be made on receipt of pre receipted bills (in triplicate) subject to the condition that the payment will be released only after satisfactory completion of work.
- xi) The Department reserves the right to impose any other conditions for regulating the contract in public interest.
- xii) In case the performance of the successful tender is not found satisfactory, the contract will be cancelled and the Performance Security/~~amount~~ forfeited.
- xiii) No separate transportation charges/ labour charges will be paid for obtaining, delivering and undertaking the work.
- xiv) All disputes are subject to the jurisdiction of courts in the National Capital Territory of Delhi and Agreement will be governed by and be construed in accordance with the laws of India.
- xv) In case the performance of the successful bidder is found in breach of any condition(s) at any stage, legal action as per rules/laws shall be initiated against the agency concerned. In that case Performance Security shall be forfeited after giving proper opportunity through show cause notice.



(S K Saxena)

Under Secretary to Govt. of India

Tel: 2306 1106

सुशील कुमार सक्सेना/SUSHIL KUMAR SAXENA
अवर सचिव/Under Secretary
भारी उद्योग एवं लोक उद्यम मंत्रालय
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