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No. 25014(2)/2012-GA  
Government of India  
Ministry of Heavy Industries & Public Enterprises  
Department of Heavy Industry  
GA Section

Udyog Bhavan, New Delhi.  
Dated, the 12<sup>th</sup> February, 2013.

To

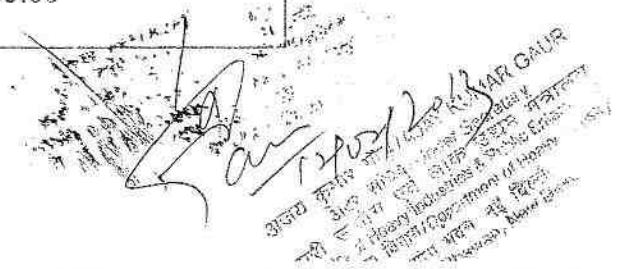
M/s. SET Tele Systems  
310, K.R. Chamber  
East Guru Angad Nagar  
New Delhi 110092.

**Subject : Rate contract for servicing/repairing of telephone instruments, cabling & channeling etc.**

Sir,

I am directed to refer to your letter No.STS/2012-13/AMC dated 11<sup>th</sup> January, 2013 on the subject mentioned above and to say that the Competent Authority has decided to award you the contract for the service/repair of telephone instruments, cabling/channeling etc. in this Department as per following rates :-

S.No.	Name of work	Rates in Rupees ( Plus taxes etc.)
		Set Tele Systems
1.	<b>Serving/repair charges</b>	
	Normal telephone set (per Set)	125.00
	Plan Set 1+1	220.00
	Caller ID Instrument	200.00
2.	<b>Other accessories of telephone instruments</b>	
	Power supply of plan set	750.00
	Coil cord	110.00
	Line cord normal	110.00
	Line cord plan	145.00
	Rozet box Normal	70.00
	Rozet box plan	150.00
3.	<b>PVC cable/wire</b>	
	PVC cable 2 core	10.00
	PVC cable 4 core	14.00
	PVC cable 6 core	17.00
	PVC cable 10 core	25.00
	PVC cable 20 core	50.00
	Cable installation charges	05.00

  
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4.	<b>PVC Channel</b>	
	PVC channel 1"	45.00
	PVC channel 3/2"	59.00
	PVC channel 2"	68.00
	PVC channel 5/2"	72.00
5.	<b>Telephone Instruments (New)</b>	
	Beetel/Panasonic- Normal	415.00 560.00
	Beetel/Panasonic- Plan 1+1	2295.00 9800.00
	Beetel/Panasonic- Plan 1+1 with Speaker	2695.00 9800.00
	Beetel/Panasonic- Plan 1+2	3445.00 14700.00
	Beetel- Plan with caller ID	3000.00 ✓
6.	<b>Installation charges :</b>	
	Installation of Plan 1+1	250.00
	Installation of Plan 1+2	350.00

2. TERMS & CONDITIONS :

- The contract will be for a period of 3 years; however, if the services are found not to be satisfactory, it can be terminated at any time without assigning any reason.
- The rates quoted will remain in force for the period of contract and No demand for revision of rates on any account shall be entertained during the contract period.
- The firm shall depute at least one skilled person to this office for attending to breakdowns. Such person should be equipped with mobile phone to ensure his availability.
- The firm would take up any reported fault within one hour. As far as possible, the repairs would be carried out on site itself. However, in case the equipment is taken to the workshop, the firm would provide a stand-by equipment for the same.
- All items will be carried out on the basis of only written orders from this Department from time to time.
- All the items to be supplied should be of original make failing which the contract will be terminated & the security deposit forfeited and other legal action will be taken accordingly against the firm.

3. In case the above terms & conditions are acceptable, kindly deposit Rs. 10,000/- (Rupees Ten thousand only) in the form of DD/FD in favour of DDO, Department of Heavy Industry towards performance security.

Yours faithfully,

(Ajay Kumar Gaur)

Under Secretary to the Govt. of India

अजय कुमार गौड़/AJAY KUMAR GAUR  
अवर सचिव/Under Secretary  
भारतीय उद्योग एवं लोक उद्योग मंत्रालय  
Ministry of Heavy Industries & Public Enterprises  
भारतीय उद्योग विभाग/Department of Heavy Industry  
सद्योग भवन नई दिल्ली  
Jyotsna Bhawan, New Delhi

Received  
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